



maar

COMPLAINT FORM

CUSTOMER DETAILS:

First name and surname:.....

Address:.....

E-mail:.....

Phone no.:.....

Bank account number:.....

.....

SUBJECT MATTER OF COMPLAINT:

Date of purchasing the product:.....

Product name:.....

Invoice no:.....

Total product value:

NOTIFICATION OF COMPLAINT (description of the defects and the circumstances in which they occurred):

.....

.....

When the defects were discovered:.....

CORRECTIVE ACTION/COMPLAINANT'S REQUEST:

replacement of the item with a defect-free one,

defect removal,

price reduction,

withdrawal from the contract:

.....

date, Signature